

Suggested  
Logo  
Location

Dear Valued Customer:

As part of our commitment to support renewable energy, [insert local utility name] is proud to offer net metering.

Net metering is a service that permits customers to offset part or all of their electric needs with their own renewable generating systems. Net metering promotes the development of renewable energy by allowing customers to use their own generation on-site, and to sell any excess generation to their electric utility.

Enclosed are tools you need to get started with the net metering program. I suggest you begin by reviewing the enclosed Customer Check-List, which provides an overview of the process. To answer likely questions, we enclosed a list of Frequently Asked Questions. This packet also includes the applications and agreements that must be completed.

If you have any questions, we're here to help. [Department or Person to Contact] is available to answer your questions and make the application and interconnection process go smoothly. Please contact [them/him/her] at [contact info] if you need assistance.

Net metering is a great opportunity for us to partner with our customers to bring more renewable generation to our city. We appreciate your interest in being part of this exciting program, and we look forward to working with you.

Sincerely,

[Utility Director/City Manager/etc.]