



FMPA Member Services 2022 Catalog



Florida Municipal Power Agency Member Services Overview

FMPA continually strives to provide beneficial services to our members. The following provides an overview of the services offered by FMPA. Many services can be tailored to meet the specific needs of each member. In addition, new services are developed based on suggestions and requests made by members, so if there is a need that is not addressed by the current services, please feel free to contact FMPA to request assistance.

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Chief People and Member Services Officer

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Member Services Manager

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FMPA - Supporting Our Members

LIST OF CURRENT AGREEMENTS

Wood Poles
Concrete & Steel Poles
Single Phase Padmount Transformers
Three Phase Padmount Transformers
Ductile Iron Poles
Pole-mount Transformers
Wire & Cable
Disposal of Wood Poles, Pallets, & Reels
Pole Line/Electrical Hardware
Wastewater Valves & Fittings
Refurbish, Repair & Disposal of Transformers
Transformer Painting & Inspection Services
Substation Painting Services
Substation Maintenance
Wood Pole Inspection and Treatment
Heavy Equipment & Utility Related Services
Utility Debris Removal
Call Center Support
PCB Disposal
Thermal Infrared and Imaging Services
CEMS Testing
T&D Construction and Maintenance
Utility Rates Services
Engineering Services
Tree Trimming & Vegetation Management

Joint Purchase and Contract Services

Through the Joint Purchasing Project (JPP), FMPA members are able to participate in bids for commodities and services.

FMPA administers the service by facilitating the selection, bidding and awarding of services, materials, supplies and equipment.

Members elect to participate in bids via an Interest Form. Members participate in the development of the technical specifications for the items, and FMPA issues the Invitation to Bid. FMPA also reviews all bids received and compiles a summary for participants to review. Each member may select a separate contractor to provide the goods or services, based on their utility's needs, and members can choose to participate in one bid or in every bid. Regular meetings are held to provide participants with an opportunity to discuss specifications, bids, awards and other issues relevant to JPP.

SERVICES BIDS/CONTRACTS

FMPA coordinates the bidding process for several services agreements, including: Continuous Emissions Monitoring System Testing, Engineering Services, Pole Inspection & Treatment, and Substation Maintenance Services.

Visit portal.fmpa.com to download copies of current RFPs and associated documents.

AURSI TRAINING AND ASSISTANCE

FMPA staff is available for individual training on this web-based procurement and materials management system.

For additional information, please contact a FMPA Member Services representative at (407) 355-7767.

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FMPA
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Safety Related Services

SAFETY TRAINING FOR LINE CREWS

FMPA offers an ongoing safety training program for lineworkers. The program is delivered by Tennessee Valley Public Power Association (TVPPA) staff through an agreement between FMPA and TVPPA. The training covers a variety of topics, such as transformer connections, distribution switching, bucket truck and pole top rescue, chainsaw safety, and accident investigation. The training is presented at member utility locations, and the topics are selected by the participating member utilities. This training is provided on a cost per utility basis. In addition to the ongoing training program, FMPA members are also able to participate in Apprentice Training, and other programs offered through TVPPA centrally in Kissimmee, Florida and the Florida panhandle, Defuniak Springs, FL.

Apprenticeship Training

The Apprenticeship Program is a 4-unit self-study program, that includes both hands-on and bookwork. The hands-on portion of this course is currently offered at Kissimmee, Florida and Defuniak Springs, Florida.

Pre-Apprenticeship Assessment

This assessment workshop is designed to help determine whether an employee or potential employee is suited for the role of being a lineworker apprentice. Individual sessions focus on hazards of electricity, grounding and rigging. In addition to classwork and hands-on labs, students are given homework and tested extensively

Advanced Lineworker Certificate

This certificate is designed for mid-level lineworkers who are interested in increasing their knowledge, skills, and abilities beyond the apprentice program. It consists of 5-phases of 3-day modules and skilled labs.

SAFETY TRAINING WORKSHOPS

FMPA frequently hosts workshops and training courses on a variety of safety related topics, such as Safety Compliance for Electric Utilities, Switching & Tagging Safety Compliance, and Grounding and Arc Hazard Assessment. These programs can be offered at the FMPA office or individual utility locations. In addition, if members would like to hold an onsite training session, FMPA Member Services can coordinate the session and invite other FMPA member utilities to participate, thus reducing the cost of the in house training.

For additional information, please contact a FMPA Member Services representative at (407) 355-7767.

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Trainings and Roundtables

TRAININGS AND WORKSHOPS

FMPA sponsors periodic training programs to address common issues faced by members. Training topics presented in the past include:

- Safety Compliance for Electric Utilities
- Electric Power Substation Safety
- Safety By Design
- Milsoft Windmil
- Switching & Tagging
- NESC Update
- Environmental Spill Response
- Fuse Coordination for Lineworkers
- Foreman Academy Certification
- Substation Training Series
- Hazardous Waste Management
- Spill Prevention, Control & Countermeasure plans
- Effective Project Management
- AMI Workshop

ROUNDTABLE EVENTS

The roundtables provide a forum for utility personnel to meet in an informal setting with their peers from other member utilities to discuss work procedures, policies and practices; industry changes; and other topics of interest specific to their area of expertise. Attendance at the roundtables is free. The participants exchange ideas, discuss challenges, and assist each other in collective problem solving. To date, roundtable events include:

Purchasing Roundtable

This event provides a forum for purchasing personnel to discuss work procedures, commodity specifications, vendor challenges, policies and practices, industry changes, and other topics of interest specific to their area of expertise.

Lineman's Roundtable

Lineworkers have an opportunity to exchange ideas on operating practices, safety, training, tools and equipment, and any other common issues.

AMI Roundtable

Participants exchange ideas on procedures, industry changes, training, tools and equipment, and any other common issues related to their area of expertise.

Distribution Reliability Roundtable

Participating Members discuss topics such as distribution reliability reporting procedures, interpretation of outages and related data and to identify and share information on best practices based on distribution reliability data results.

Human Resources Roundtable

This event provides a forum for participants to discuss topics such as benefits, recruiting, employee retention, training, policies, and other related topics

Meter Tech Roundtable

Meter technicians and meter maintenance staff have an opportunity to exchange information on topics such as equipment, tools, training, operating practices, and other common issues.

Energy Conservation Programs & Environmental Services

ALL-REQUIREMENTS PROJECT ENERGY CONSERVATION PROGRAM

FMPA Member Services staff coordinates a conservation program on behalf of FMPA's All-Requirements Project (ARP) Members. Through this program, ARP Members are allocated funds each year to implement a variety of conservation programs specifically tailored to their community. Programs include rebates for energy efficient appliances; promotional products such as LED's, energy conservation kits, etc.; energy audits; and other energy efficiency related education programs. FMPA calculates the energy savings estimates for the programs implemented by each ARP Member utility.

ENVIRONMENTAL REPRESENTATION & UPDATES

FMPA staff is available for environmental support for members. Services include member representation; member and legal assistance; training coordination; information distribution and updates; and joint purchasing of common services. FMPA staff also monitors legislative and regulatory activities at the state and federal level.

ENVIRONMENTAL TRAINING & WORKSHOPS

FMPA sponsors periodic training programs for members to address common environmental issues being faced by electric utilities. Training topics presented in the past have included:

- PCB Management
- Clean Air Act Compliance
- Hazardous Waste Management
- Spill Prevention, Control & Countermeasure Plans
- Air Issues Update.

ENVIRONMENTAL COMPLIANCE ASSISTANCE

FMPA Member Services can provide members with assistance in understanding and implementing requirements for environmental regulations. In addition, for a more in-depth review, Member Services can coordinate assistance from staff from other member utilities to review policies, practices and procedures to enhance environmental compliance efforts

For additional information, please contact a FMPA Member Services representative at (407) 355-7767.

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Other Services and Programs

PEER REVIEW

At a member's request, FMPA coordinates a team of subject matter experts to physically inspect the member's processes and develop a written review of specified items. A core review team, including FMPA staff, analyzes the written review and creates a formal peer review report to provide to the member. Examples of areas addressed via peer review include meter reading, T&D operations, customer service and financial services. The participation of each member of the inspection team and the core review team is funded by each respective member city. Per diem expenses are paid by the member requesting the peer review assistance.

UTILITY RATE SERVICES

FMPA has contracts in place with several firms to provide rate services to our members. The contracts are available for all members to obtain a variety of rate services, including rate reviews, rate design, and rate studies. FMPA members work directly with the contractor, based on the rates provided in the contract.

OPERATIONS REVIEW

This is a one-day operational review performed by FMPA staff. FMPA can assess aspects of a distribution system, such as system condition, reliability enhancements, business process, staffing and more. This no-cost consultation process can help validate opportunities to enhance operations. This program has proven very positive for Members over the years.

SUBSTATION REVIEW

FMPA has staff experienced in substation maintenance and operations. FMPA team members are available to assist by reviewing or helping to formalize your current maintenance programs. Contact Mike McCleary or Jose Bravo to schedule an onsite visit.

INFORMATION SYSTEMS AND CYBERSECURITY SERVICES

FMPA Information Systems staff can provide assistance for various types of Information System Services, including hardware and software recommendations, technical assistance, and installation & troubleshooting. The cybersecurity team is available to help members with cybersecurity matters for both corporate and operational technology systems. Contact FMPA for assistance with cybersecurity assessments, phishing prevention programs and more.

REGULATORY COMPLIANCE

FMPA assists its members with reliability standards of North American Electric Reliability Corporation (NERC). FMPA provides help to individual members on compliance matters, coordinates information sharing among members on standards, and actively participates in the standard-development process.

PUBLIC RELATIONS AND COMMUNICATIONS

FMPA staff is available to assist members in preparing community communications and presentations.

For additional information, please contact a FMPA Member Services representative at (407) 355-7767.

Other Services and Programs *continued*

LEGAL ASSISTANCE

FMPA's legal staff is available to support city attorneys in addressing electric utility issues, including utility tax issues, territory matters, adoption of rates, filing of tariffs (for terms and conditions) with the PSC, contract negotiations, dispute resolution, key account communications, and the whole host of legal issues involving municipal electric utilities.

CONTRACT REVIEW/NEGOTIATION SERVICES

FMPA staff is available to assist cities in their review and negotiation of contracts (particularly power supply contracts). Even though we are a wholesale power supplier, our primary focus in providing this service is to assure that the city receives the best deal and that all the risks are identified and quantified to the extent possible.

For additional information, please contact a FMPA Member Services representative at (407) 355-7767.

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Dan O'Hagan

Assistant General Counsel & Regulatory Compliance Counsel
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Other Services and Programs *continued*

FINANCE & ACCOUNTING SERVICES

The FMPA finance team is available to assist with bank reconciliations, creating a plan for the external audits, drafting/or reviewing procedures demonstrating proper internal controls in key areas, reviewing the trial balance and more.

HURRICANE ASSISTANCE

FMPA offers assistance to members after hurricanes. The Agency can provide personnel to help with damage assessment, FEMA documentation, managing the restoration process, coordinating logistics, emergency procurement, and public information.

For additional information, please contact a FMPA Member Services representative at (407) 355-7767.

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Human Resources Related Services

SALARY SURVEY

FMPA performs an annual salary and benefit survey among Florida's municipal electric utilities. With data specific to Florida, the information is valuable for benchmarking purposes.

JOINT ACTION RECRUITING PROGRAM

The Joint Action Recruiting Program allows members to advertise open positions nationally through the coordination of FMPA. FMPA filters resumes and generates potential candidate interest through mass recruiting efforts designed to target energy professionals.

HUMAN RESOURCES ROUNDTABLE

This event provides a forum for participants to discuss topics such as benefits, recruiting, employee retention, training, policies, and other related topics.

For additional information, please contact a FMPA Member Services representative at (407) 355-7767.

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Transmission & Distribution Related Services

DISTRIBUTION RELIABILITY MEASUREMENT PROGRAM

FMPA provides a Distribution Reliability Measurement & Reporting system that allows our members to compare their own distribution reliability to that of other FMPA members as well as to investor-owned utilities. Participants submit monthly data via e-mail on an electronic report form provided by FMPA. FMPA collects the data from the participating members and issues a monthly Distribution Reliability Report to all participants. Each year, the participants receive the compiled data as an annual report. The annual report also includes investor-owned utility data as reported to the Public Service Commission.

POWER QUALITY INVESTIGATIONS

FMPA can help members respond to power quality concerns with the equipment and expertise to analyze a range of potential service issues.

DISTRIBUTION ENGINEERING SERVICES

FMPA members can take advantage of continuing services contracts that FMPA has established with any one of three engineering firms. These contracts were established using a process that met the requirements of the Florida's Consultants Competitive Negotiation Act (CCNA). Members can select any the firms to conduct a range of distribution engineering projects such as:

- General engineering services
- Load flow modeling
- Troubleshooting distribution problems, system losses, etc.
- Electric system improvements
- Relay engineering and protective device coordination

Members work directly with the engineering firms to obtain a project quote and to direct the work of the engineering firm.

For additional information, please contact a FMPA Member Services representative at (407) 355-7767.

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Contact us for your support needs.

Florida Municipal Power Agency (FMPA) is a wholesale power company owned by 31 municipal electric utilities. FMPA provides economies of scale in power generation and related services to support community-owned electric utilities. The members of FMPA serve approximately two million Floridians.



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Community Power. Statewide Strength ®

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