



ADDENDUM NO 1

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## FLORIDA MUNICIPAL POWER AGENCY

Request for Proposal# 2024-209  
September 3, 2024

FMPA Request for Proposals Number 2024-209, Utility Call Center Services, has changed to reflect the following additions, deletions, and/or modifications:

### **Item No. 1**

Addition of the following paragraph to Section 2, Page TC-4

X) Optional (this is not a requirement): If your company provides value added services (Ex., billing, mail services, and payment processing services, etc.), please provide details for our consideration.

All other aspects of the RFP document remain the same.

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