



MEMBER SERVICES ADVISORY COMMITTEE AGENDA PACKAGE

WEDNESDAY, APRIL 15, 2026

11:00am [NOTE TIME]

Dial-In Info: 1-321-299-0575

Conference ID Number: 230 483 338 869 58

Committee Members

Chairman - Allen Putnam, Jacksonville Beach

Mike Poucher, Bartow

Keith Stephens, Fort Pierce

Billy Branch, Homestead

Julio Torrado, Keys Energy Services

David Wolfe, Kissimmee

Steve Langley, Mount Dora

Brandon Lopez, New Smyrna Beach

Dallas Lee, Newberry

Chad Lynch, Ocala

Drew Mullins, Starke

James Braddock, Wauchula

Jamie England, Winter Park

In-Person/Teams Meeting

Wednesday, April 15, 2026

11:00am

Teams Meeting 321-299-0575

Meeting No. 847 344 556#

Florida Municipal Power Agency

8553 Commodity Circle

Orlando, FL 32819



MEMORANDUM

TO: FMPA Member Services Advisory Committee (MSAC)
FROM: Sharon Adams, Chief People and Member Services Officer
DATE: April 8, 2026
RE: Member Services Advisory Committee (MSAC) IN-PERSON and TEAMS
Wednesday, April 15, 2026, 11:00 a.m. [NOTE TIME]
PLACE: Florida Municipal Power Agency
8553 Commodity Circle, Orlando, FL 32819
Frederick M. Bryant Board Room

DIAL-IN INFORMATION:321-299-0575
Meeting Number
230 483 338 869 58#

TEAMS Meeting Link: [Join the meeting now](#)
(If you have trouble connecting via phone, please call 407-355-7767)

Vice Chair, William Branch Presiding

AGENDA

- 1. Call to Order, Roll Call, Declaration of Quorum4
- 2. Set Agenda (by vote)5
- 3. Comments from the Chair6
- 4. Comments from Chief People and Member Services Officer (Sharon Adams)7
- 5. Consent Agenda
 - a. Approval of Minutes – Meeting Held January 14, 20268

6. Action Items

- a. Recommendation of the Agency Budget to Finance Committee (Sharon Adams/Navid Nowakhtar/Mike McCleary)13

7. Information Items

- a. Member Services Goals Update (Sharon Adams).....23
- b. AI Tools Workshop Update (Navid Nowakhtar)27
- c. Reliability Update (Jose Bravo)35
- d. 2026 Lineworker Safety Program Update (Mike McCleary).....54
- e. Training, Roundtable, Textedly Update (MacKayla Cross)60

8. Member Comments.....68

9. Adjournment.....69

NOTE: One or more participants in the above referenced public meeting may participate by telephone. At the above location there will be a speaker telephone so that any interested person can attend this public meeting and be fully informed of the discussions taking place either in person or by telephone communication. If anyone chooses to appeal any decision that may be made at this public meeting, such person will need a record of the proceedings and should accordingly ensure that a verbatim record of the proceedings is made, which includes the oral statements and evidence upon which such appeal is based. This public meeting may be continued to a date and time certain, which will be announced at the meeting. Any person requiring a special accommodation to participate in this public meeting because of a disability, should contact FMPA at (407) 355-7767 or 1-(888)-774-7606, at least two (2) business days in advance to make appropriate arrangements.

**AGENDA ITEM 1 – CALL TO ORDER,
ROLL CALL, DECLARATION OF
QUORUM**

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026

AGENDA ITEM 2 – SET AGENDA

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026

**AGENDA ITEM 3 – COMMENTS
FROM THE CHAIRMAN**

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026

**AGENDA ITEM 4 – COMMENTS
FROM THE CHIEF PEOPLE AND
MEMBER SERVICES OFFICER**

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026

**AGENDA ITEM 5 – CONSENT
AGENDA**

- a. Approval of Minutes – Meeting
Held January 14, 2026**

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026

MINUTES
TELEPHONIC MEMBER SERVICES ADVISORY COMMITTEE MEETING
JANUARY 14, 2026
FLORIDA MUNICIPAL POWER AGENCY
8553 COMMODITY CIRCLE
ORLANDO, FL 32819
At 11:00 A.M.

**PARTICIPANTS
PRESENT**

Mike Poucher	Bartow – Virtual
Billy Branch	Homestead – Virtual
Allen Putnam	Jacksonville Beach
Julio Torrado	Key West – Virtual
David Wolfe	Kissimmee – Virtual
Steve Langley	Mount Dora – Virtual
Brandon Lopez	New Smyrna Beach – Virtual
Chad Lynch	Ocala
Drew Mullins	Starke
James Braddock	Wauchula – Virtual
Jamie England	Winter Park – Virtual

*Joined after Roll Call

**PARTICIPANTS
ABSENT**

Keith Stephens	Fort Pierce
Dallas Lee	Newberry

**OTHERS
PRESENT**

Doug Peebles	Ocala
Efren Chavez	New Smyrna Beach – Virtual
Lisa Vedder	Winter Park – Virtual

STAFF PRESENT

Jacob Williams, General Manager & CEO
Sharon Adams, Chief People and Member Services Officer
Sue Utley, Executive Assistant to the CEO & Assistant
Secretary to the Board of Directors
Navid Nowakhtar, Member Services Strategic Planning &
Analytics Vice President
Chris Gowder, Chief System Operations and Technology
Officer
Mike McCleary, Senior Manager of Member Services
Jose Molina-Bravo, Manager of Member Services
Development
Lindsay Jack, Executive Assistant Support Coordinator
MacKayla Cross, Member and Support Services Supervisor

Mary Kathryn Patterson, Senior Public Relations Specialist
Emily Maag, Senior Public Relations Specialist
Dan O'Hagan, Deputy General Counsel and Manager of
Regulatory Compliance
Ernst Dormevil, Electrical Project Engineer
Angel Rivera-Lopez, Engineering Services Manager
Nestor Vega, EMS/SCADA/P&C Engineer
John Bradley, Business Development Analyst
Brett Carleton, Transmission Planning Supervisor
Andrei Benjamin, Cloud Systems Administrator

ITEM 1 - CALL TO ORDER, ROLL CALL, AND DECLARATION OF QUORUM

The Member Services Advisory Committee Chair Allen Putnam, Jacksonville Beach, called the meeting to order at 11:00 a.m. on Wednesday, January 14, 2026. A video and audio connection for public attendance and participation was broadcast in the Frederick M. Bryant Board Room, Florida Municipal Power Agency, 8553 Commodity Circle, Orlando, Florida. A speaker telephone for public attendance and participation was present. The roll was taken, and a quorum was declared with 11 members present out of a possible 13.

ITEM 2 – SET AGENDA (BY VOTE)

MOTION: Chad Lynch, Ocala, moved to set the agenda as presented. Billy Branch, Homestead, seconded the motion. Motion carried 11-0.

ITEM 3- COMMENTS FROM THE CHAIRMAN

None.

ITEM 4- COMMENTS FROM THE CHIEF PEOPLE AND MEMBER SERVICES OFFICER

Sharon Adams congratulated Jose Molina-Bravo on obtaining his US Citizenship and congratulated Navid Nowakhtar on his promotion.

ITEM 5 –CONSENT AGENDA

Item 5a – Approval of Minutes – Meeting Held October 22, 2025

MOTION: Julio Torrado, Key West, moved approval of the Minutes of October 22, 2025. Chad Lynch, Ocala, seconded the motion. Motion carried 11-0.

ITEM 6 – ACTION ITEM

None.

ITEM 7 – INFORMATION ITEMS

Item 7a – Member Services Goals Update

Sharon Adams provided a member services goals update.

Item 7b – AI Tools Update and Upcoming Workshop

John Bradley and Navid Nowakhtar presented an update on AI tools and upcoming workshop.

Item 7c – Overview of Transmission Planning Services

Brett Carleton and Dan O'Hagan presented an overview of transmission planning services.

Item 7d – Reliability Measurements & Exclusions

Jose Bravo presented reliability measurements and exclusions.

Allen Putnam, Jacksonville Beach, asked how their previous practice of treating everything inside the substation fence, including the takeaway, as part of the substation aligns with the definitions in IEEE 1366.

Jose Bravo confirmed that it aligns more with the PSC.

Item 7e – Textedly Deployment Update

Mackayla Cross gave an update on the Textedly deployment.

Item 7f – Training and Roundtable Update

Mackayla Cross gave an update on training and roundtables.

Chad Lynch, Ocala, suggested having two reliability roundtables per year.

ITEM 8– MEMBER COMMENTS

Chad Lynch, Ocala, shared details of an incident in which a crew used a torch on an underground repair without knowing a gas leak was nearby. Gas in the soil ignited, causing a flare-up. No one was injured. TECO advised calling them anytime gas is suspected, since smells can be inconsistent and not everyone can detect them.

ITEM 9 – ADJOURNMENT

There being no further business, the meeting was adjourned at 12:07 p.m.

Approved: _____

AP/mc

AGENDA ITEM 6 – ACTION ITEMS

- a. Recommendation of the Agency Budget to Finance Committee**

FMPA Member Services Advisory Committee Meeting

April 15, 2026



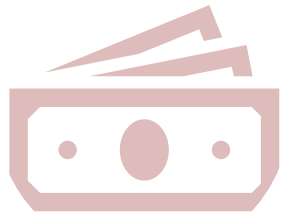
6a – Recommendation of the Agency Budget to Finance Committee

Member Services Advisory Committee

April 15, 2026

Currently Four Recurring Items for MSAC Review

MSAC Makes Recommendations to Finance Committee



Budget Review – To review, as a part of the annual FMPA budget process, the budgetary considerations for member services provided by FMPA.

FMEA
Lineman
Competition

MinMax
Substation
Asset
Management

TVPPA
Lineworker
Safety Program

APPA
Demonstration of
Energy-Efficient
Developments

FMEA Lineman Competition

FMPA Supports FMEA Event Through Sponsorship



Sponsorship goes to Journeyman team and Apprentice winners



Currently budgeted at \$8,000 – Meets FMEA Sponsorship Level and provides up to \$2,000 per participant for travel



Payment is a reimbursement if participants compete at National Lineman Competition in the same calendar year

MinMax Substation Asset Management

FMPA is Host and Members Have Individual Accounts

FMPA currently
pays yearly
subscription of
\$3,600

All participating
members pay \$600
per substation per
year

Four utilities
signed on, multiple
demos in past year
for others

Others reviewing
for PRC-005-6
utilization

TVPPA Lineworker Safety Program

Current Budget Supports Membership and Discounted Meetings

\$150,000 Budget

- Currently 21 members in Safety Meeting Program
- Larger member costs for safety meeting program capped at \$15,000 annually
- Smaller members pay a pro-rata share of costs
- TVPPA Apprenticeship and other program offerings at a discounted rate

Demonstration of Energy-Efficient Development Grants

APPA DEED Program for FMPA Members

Budget amount \$36,000

- APPA invoices FMPA for member dues at discounted rate
- Approximately \$900,700 in grants awarded to 11 participating members
- Member Services to assist all 25 eligible members with potential opportunities for DEED grants
- Individual member cost total if not under JAA structure \$137,878

Four Recurring Programs in Current Budget

Program Budgets Minimal Increase From 2025 Fiscal Year

FMEA Lineman Competition	\$8,000
MinMax Asset Management for Substations	\$3,600
Lineworker Safety Program and TVPPA Training	\$150,000
APPA DEED Program ↑ \$1,000	\$36,000

Capital Equipment Requests Potential Drone

Supports Reliability Efforts & Storm Recovery

- Agency budget includes allocation for FMPA drone that would be shared/available to support all members
- Key value propositions – storm recovery and response, field reconnaissance for reliability efforts
- Exact make and model to be investigated by FMPA anticipated cost less than \$15k as one-time capital
- Expected useful life ~1,000 flight hours or as many as 5 yrs
- Opportunity for value share with generation fleet team to support good utilization of the new asset



Motion

Approval of Member Services budget for Finance Committee approval

**AGENDA ITEM 7 – INFORMATION
ITEMS**

a. Member Services Goals Update

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026



7a – Member Services Goals Update

Member Services Advisory Committee

April 15, 2026

Member Services Goals Scorecard

Goal Progress Reported to Board of Directors Monthly

Goal	Status	Actual	YTD Actual	YTD Target	FY 2026 Target	Comment
7. Member Reliability	Reliability Major		10	6	12	Homestead Support Generator utilization at apartment complex Bartow WindMil walkthrough Lake Worth Beach BESS grant research support
	Reliability Minor		13	9	18	
8. Member Services	Leadership member visits	3	33	31.25	75	PMP Course @FPUA, Certified Power Supervisor Classes, AI Workshop
	Member training attendance	91	329	200	400	
	Stakeholder Presentations	2	6	9	25	Williston & FMPP done GCS, GE 7FA Users & APPA Nat.

**AGENDA ITEM 7 – INFORMATION
ITEMS**

b. AI Tools Workshop Update

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026



7b - AI Tools Workshop Update

Member Services Advisory Committee

April 15, 2026

Program Highly Attended With Great Engagement

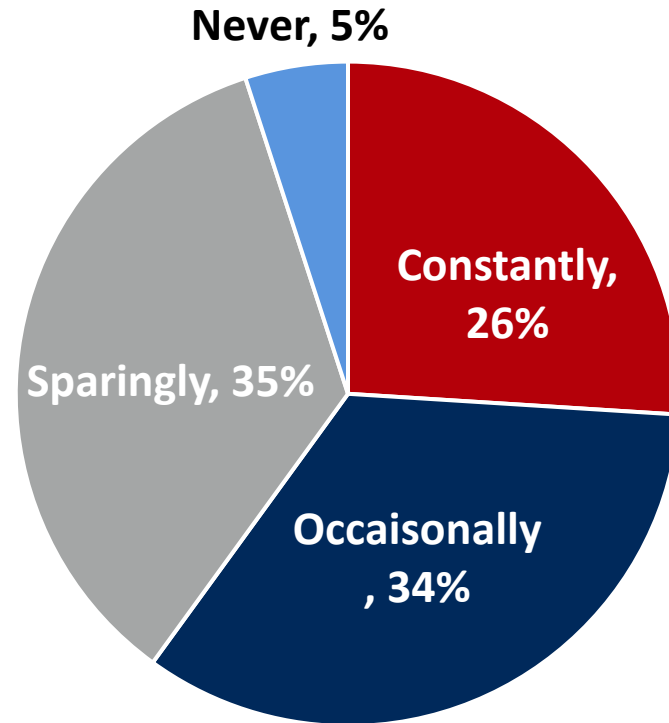
Survey Data Shows Practical Training, AI Intro Top Priority

- FMPA's first AI Tools Workshop was well attended both in-person and virtually, with over 80 participants
- Great engagement and insight regarding what Members are interested in for future efforts
- Top priority placed on practical training offerings and providing an introduction to AI
- Member services team will review options to align with priorities

Only 5% of Attendees Had Never Used AI

A Quarter Use It Constantly Across Professional/Personal Work

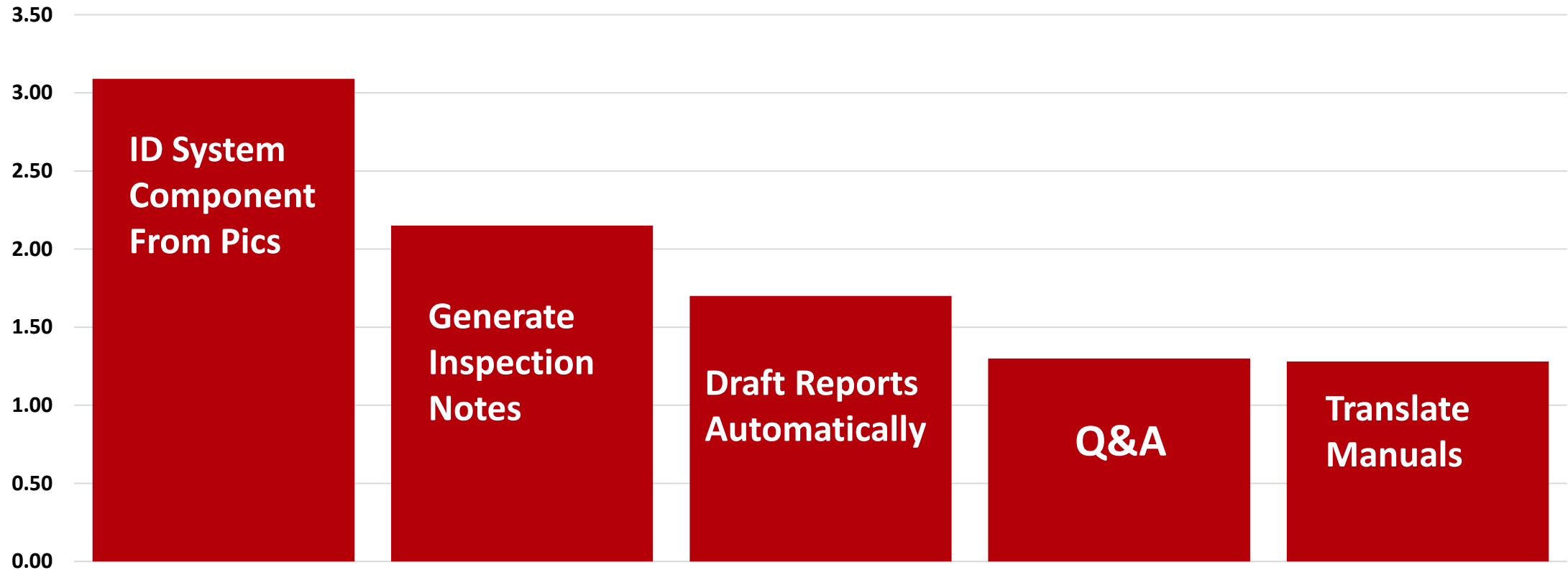
How Often Do You Use ChatGTP (Or Similar Tool)?



Field Equipment Identification From Photos Valued

Use Case Already Being Explored By Multiple Members

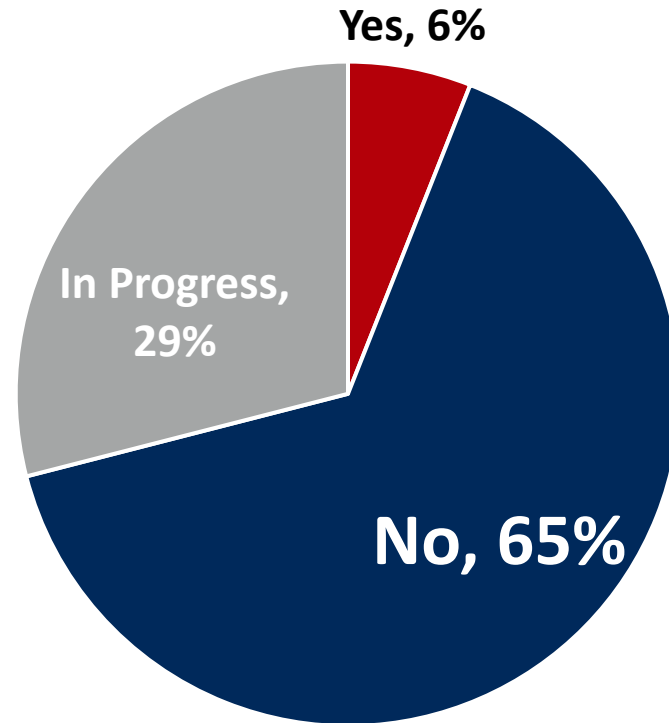
If AI Is Going Into The Field, What Should It Do First?



AI Use Policies Still In Early Stages of Maturity

Limited Strict Enforcement From Workshop Participants

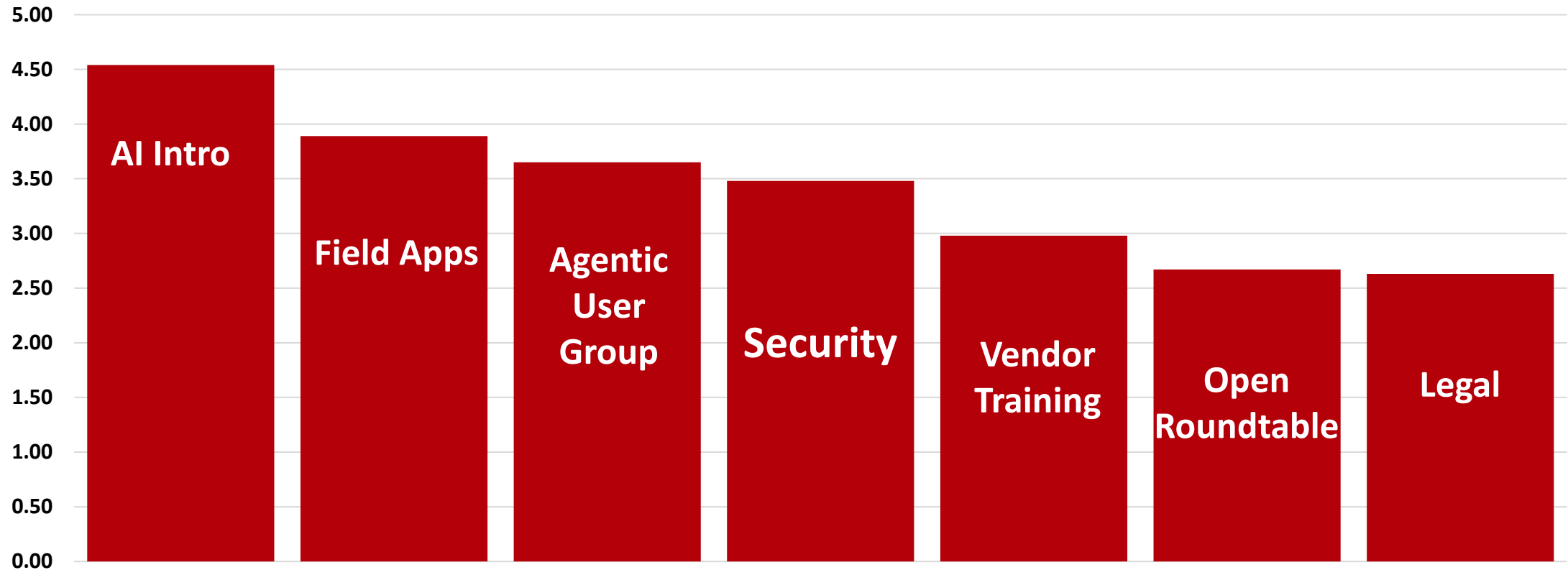
Has Your Utility/City Established A Policy Regarding AI?



AI Intro & Practical Training Top Priority for Members

Range Of Program Offerings Will Be Investigated

Rank In Order of Interest



Member Services Team Will Investigate Next Steps

Vendor Offerings Available To Address Practical Training

- AI Intro package can be offered as one-off service
- Vendors, such as TEA, have developed AI trainings that may be of high value for practical examples
- Continue to foster awareness and facilitate field use cases and applications
 - RFP for specific service in the near term
- May be sufficient interest in agentic user group or roundtable in future years

**AGENDA ITEM 7 – INFORMATION
ITEMS**

c. Reliability Update

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026



7c – Reliability Update

Member Services Advisory Committee

April 15, 2026

2025 Municipals Outage Duration Down ~21%

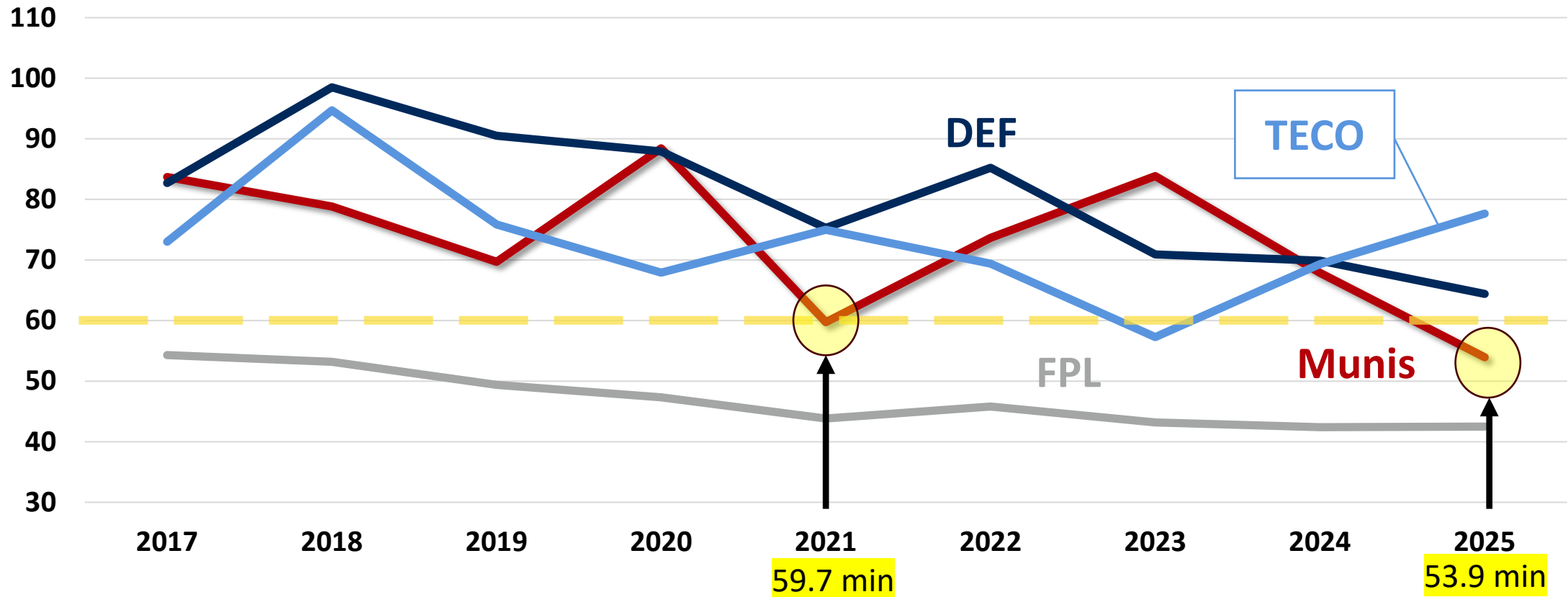
Gaining Ground On IOUs, Working To Continue Trend

- Municipals ~21% reduction in average outage duration (SAIDI)
- First time below the 60 min goal since 2021
- 2025 is the lowest overall SAIDI since program tracking began
- Municipals made greater SAIDI gains than IOUs in 2025
- 11 of 24 participating municipals showed SAIDI improvement
- 13 municipals lower outage duration than best IOU in state
- Municipals lead state in restoration time and length of outage
- Municipal rate advantage over IOUs presents opportunity to invest in reliability and stay competitive

Municipals' SAIDI Down ~21% In 2025, Below Goal

Improvement Over Duke & TECO With FPL ~Flat To Prior Year

All Municipal and IOU SAIDI By Year



Municipals Improved on Most Key Categories

21% SAIDI Improvement Vs. 2024, 3 Other Key Metrics Down

Distribution Reliability Indices, Calendar Year 2025

Red= increase and Green= decrease (improvement)

2024 vs 2025	Munis		FPL		TECO		Duke	
Duration (SAIDI)	54	-21%	42	0%	78	12%	64	-8%
Restoration Time (CAIDI)	57	-18%	78	2%	74	10%	78	-7%
Frequency (SAIFI)	0.9	-4%	0.5	-2%	1	1%	0.8	-1%
Momentaries (MAIFle)	2	9%	2	0%	5	-6%	0.8	-20%
Length (L-Bar)	108	-26%	219	7%	136	-17%	155	-20%

SOURCES: Investor-owned data from Florida Public Service Commission. Municipal data weighted average for utilities in FMPA's Distribution Reliability Measurement Program.

Note: TECO 2024 data was revised with PSC, original 2024 SAIDI 109 min vs corrected 69 min

Municipals Gaining Ground On Reliability Metrics

Lead In Restore Time, Length, 2nd in Duration/Momentary

Distribution Reliability Indices, Calendar Year 2025

Best Performance Highlighted in Green, Second Best Highlighted in Yellow

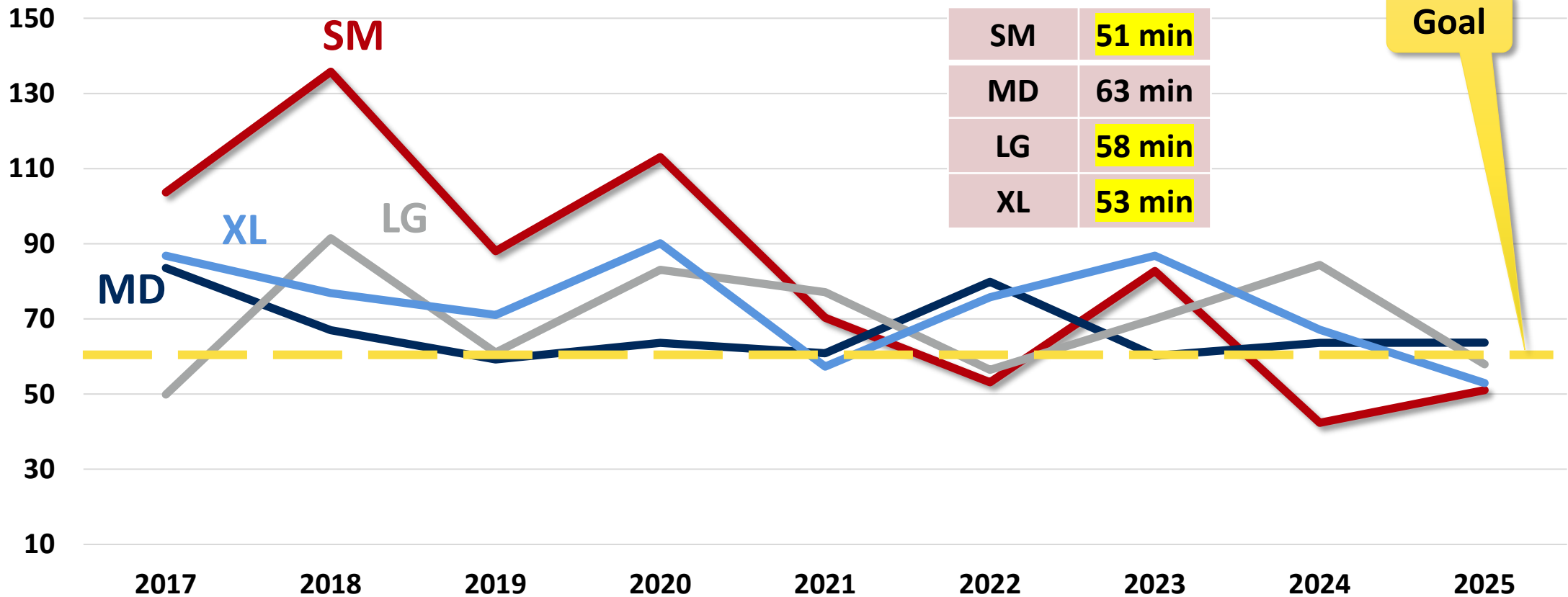
	Munis	FPL	TECO	Duke
Duration (SAIDI)	54	42	78	64
Restoration Time (CAIDI)	57	78	74	78
Frequency (SAIFI)	0.9	0.5	1	0.8
Momentaries (MAIFle)	2	2	5	0.8
Length (L-Bar)	108	219	137	155

SOURCES: Investor-owned data from Florida Public Service Commission. Municipal data weighted average for utilities in FMPA's Distribution Reliability Measurement Program.

Municipals Below SAIDI Goal

SM, LG and XL Achieved Goal For 2025 Reporting Year

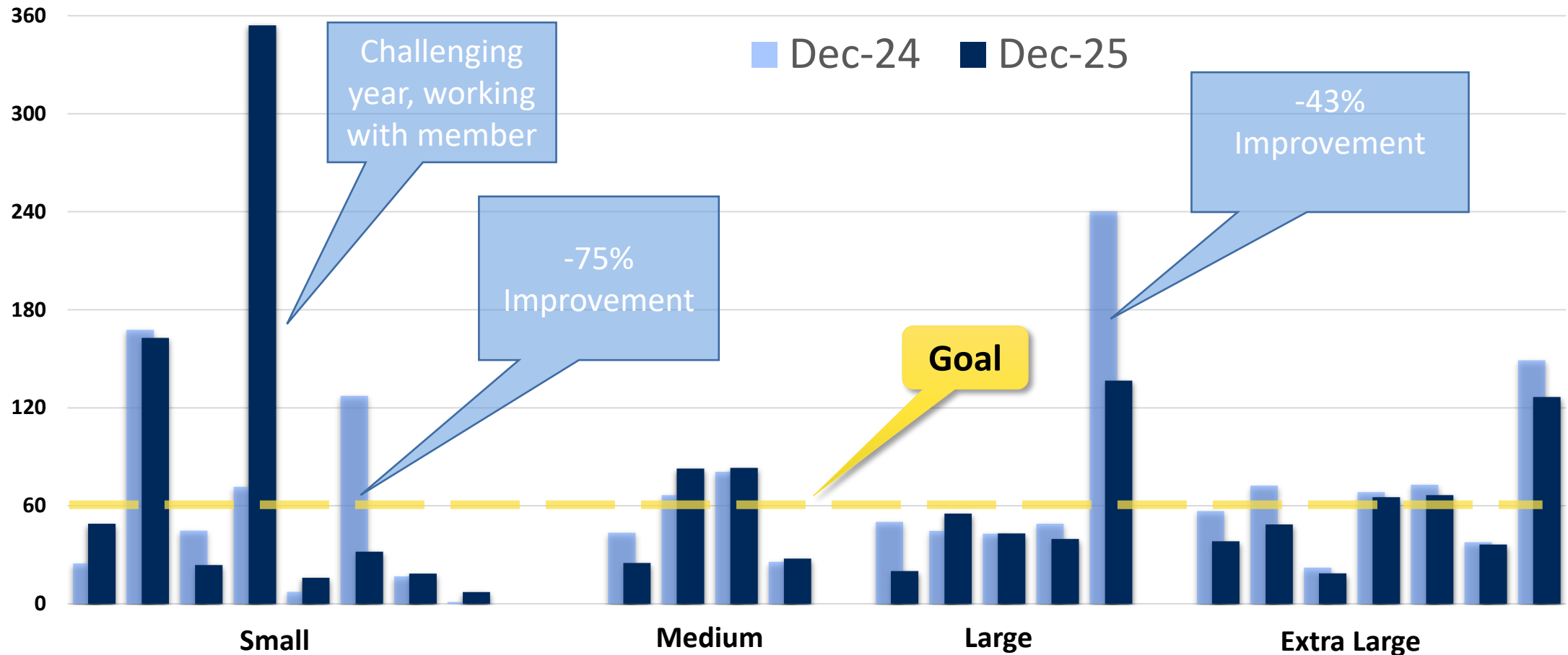
Historical SAIDI for Municipal Groups



Improvements in XL, LG and SM Groups

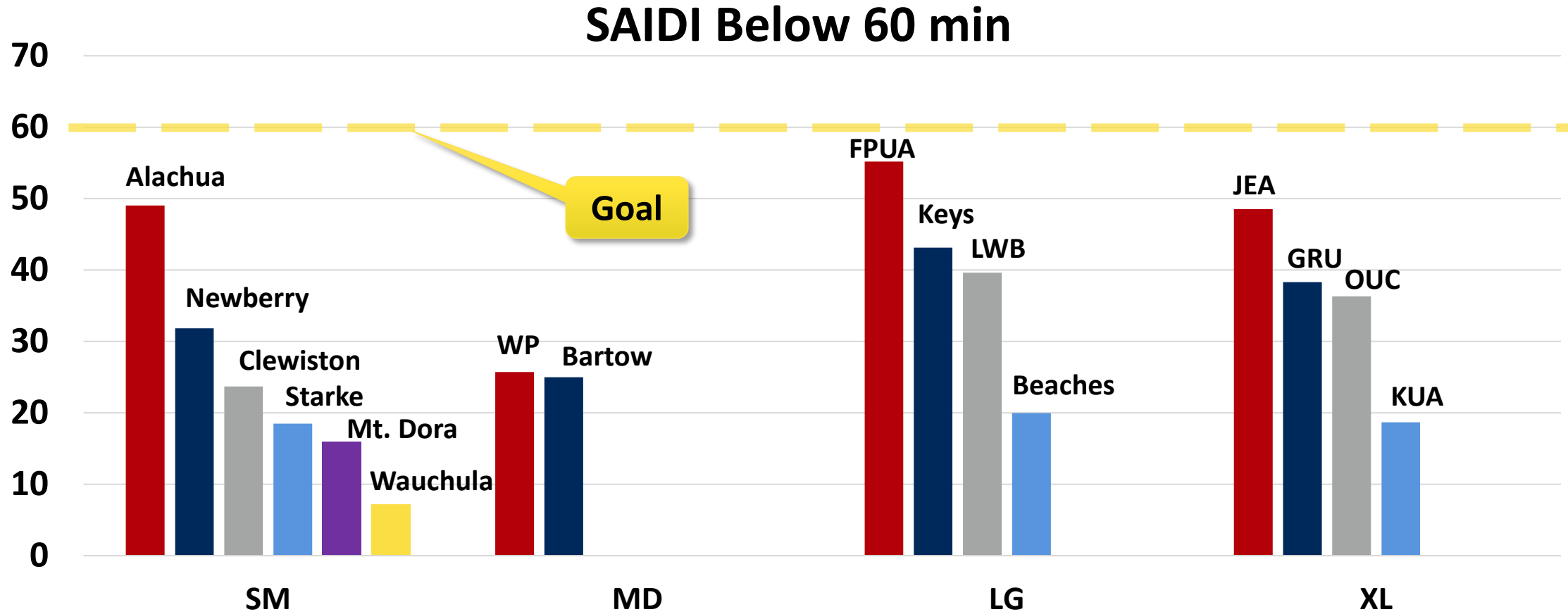
Best in Each Category: Wauchula, Bartow, Beaches, KUA

Average Outage Duration (SAIDI) for Municipals That Provide Data to FMPA



Leading Municipals Providing Best In Class Reliability

16 Municipals Below 60 Min SAIDI Goal vs 13 from 2024

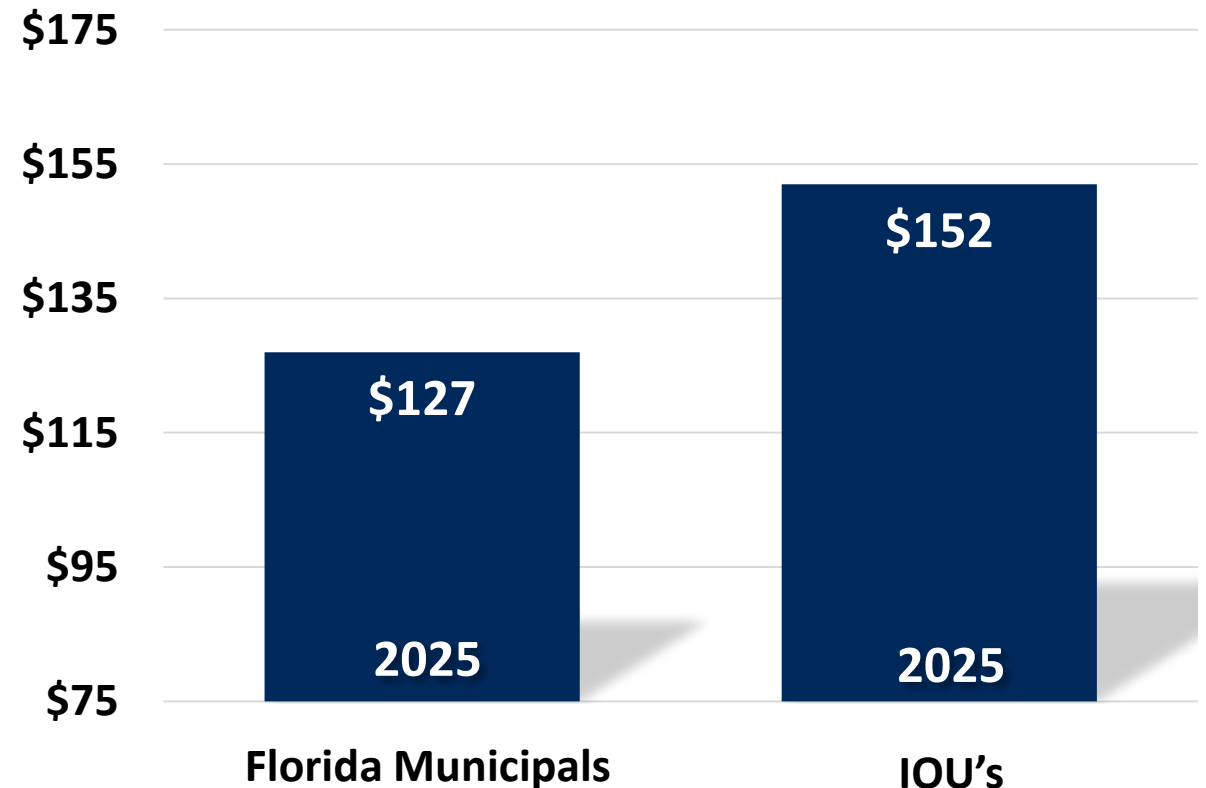


Municipals In Unique Cost Position To Invest

Time to Capitalize on Rate Advantage to Regain Ground

- Florida Municipal's SAIDI improved from 2024, achieving goal below 60
- Municipal rates ~16% lower than IOU's
- Opportunity to use rate headroom for capital improvements & maintenance
 - Vegetation Management
 - Fuse Coordination
 - Thermal (IR) Scans
 - Routine Inspections
 - Strategic Undergrounding

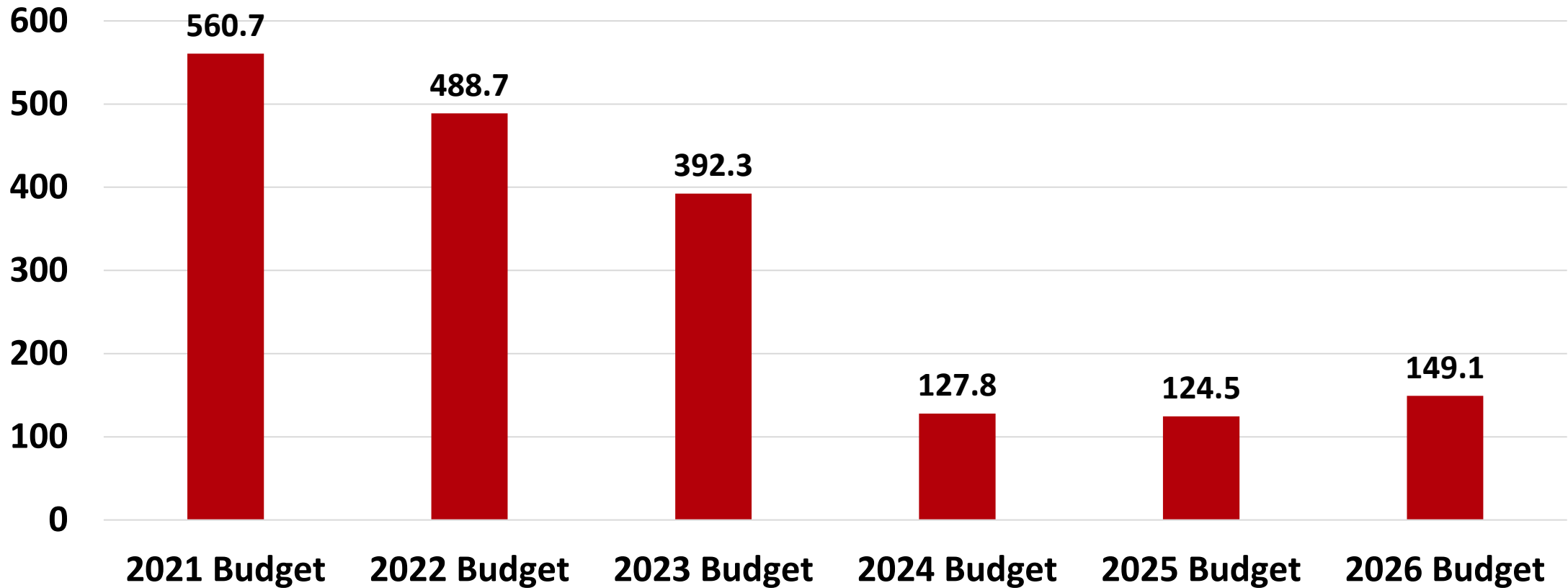
CY 25 1,000 kWh Residential Bill Comparison (Weighted Average)



FPL Storm Hardening Budget Totals Moderating

Year Over Year Decline In Capital Investments, Small Uptick in 2026

FPL Reliability Performance Improvement Program Spend (\$M)



FPL Multi Year Storm Hardening Budget

Top 4 Capital Investments Suggest Range of Tactics

2021	2022	2023	2024	2025	2026
<ul style="list-style-type: none"> • Distribution Automation \$130M • System Expansion \$128M • Vegetation management \$70M • UG Direct Buried \$55M 	<ul style="list-style-type: none"> • Distribution Automation \$187M • System Expansion \$119M • UG Direct Buried \$31M • Automatic TR Switches ATS \$28M 	<ul style="list-style-type: none"> • Distribution Automation \$142M • System Expansion \$101M • UG Direct Buried \$41M • Handhole Insp. Pad-TX \$24M 	<ul style="list-style-type: none"> • Distribution Automation \$41M • System Expansion \$40M • Handhole Insp Pad-TX \$9M • UG Direct Buried \$9M 	<ul style="list-style-type: none"> • System Expansion \$48M • Distribution Automation \$34.5M • UG Direct Buried \$9M • Handhole Insp. Pad-TX \$8.8M 	<ul style="list-style-type: none"> • System Expansion \$52M • Distribution Automation \$40M • Cable Services \$29M • Pad-TX \$10M

SOURCES: Investor-owned data from Florida Public Service Commission.

Members Working to Improve on Reliability

Targeting Specific Areas and Utilizing Technology

Strategic Undergrounding

Expanding GIS Programs

Min/Max Asset Management

TOA4 for Substation Transformers

AMI Programs and Upgrades

Self-Healing Networks

Fuse Coordination

Trip Saver Installation (expansion)

System Hardening

Vegetation Programs

PRELIMINARY RESULTS - FPPRA



FLORIDA PUBLIC POWER RELIABILITY AWARDS

Awards Based On Average Annual Outage Duration

- **Leadership Award** – Lowest annual average outage duration by utility size
- **Momentum Award** – Largest annual average outage duration reduction percentage categorized by utility size
- **Endurance Award** – Consecutive years with an annual average outage duration of 60 minutes or less
- **Duration Improvement Award** – Annual average outage duration improvement equal to or greater than 10%

Utility Size Categories Based on Meter Counts

- Small $\leq 10,000$ (8 Members Participating)
- Medium 10,001 to 25,000 (4 Members Participating)
- Large 25,001 to 50,000 (5 Members Participating)
- Extra Large $> 50,000$ (7 Members Participating)

Florida Public Power Reliability Awards

Lowest Duration and Largest Reduction % Winners

Leadership Award

Lowest Duration (SAIDI) by Group

Wauchula (SM)

Bartow (MD)

Beaches (LG)

KUA (XL)

Momentum Award

Largest Duration (SAIDI) Reduction %

Newberry (SM)

Bartow (MD)

Beaches (LG)

JEA (XL)

Florida Public Power Reliability Awards

Endurance Award Winners – 60 Minutes or Less, Consecutive Years

Small

Alachua (3Yrs)

Starke (4Yrs)

Wauchula (6Yrs)

Clewiston (2Yrs)

Mt. Dora (2Yrs)

Medium

Winter Park
(10Yrs)

Bartow (2Yrs)

Large

Beaches (12Yrs)

Keys Energy
(4Yrs)

FPUA (2Yrs)

Lake Worth Beach
(2Yrs)

X-Large

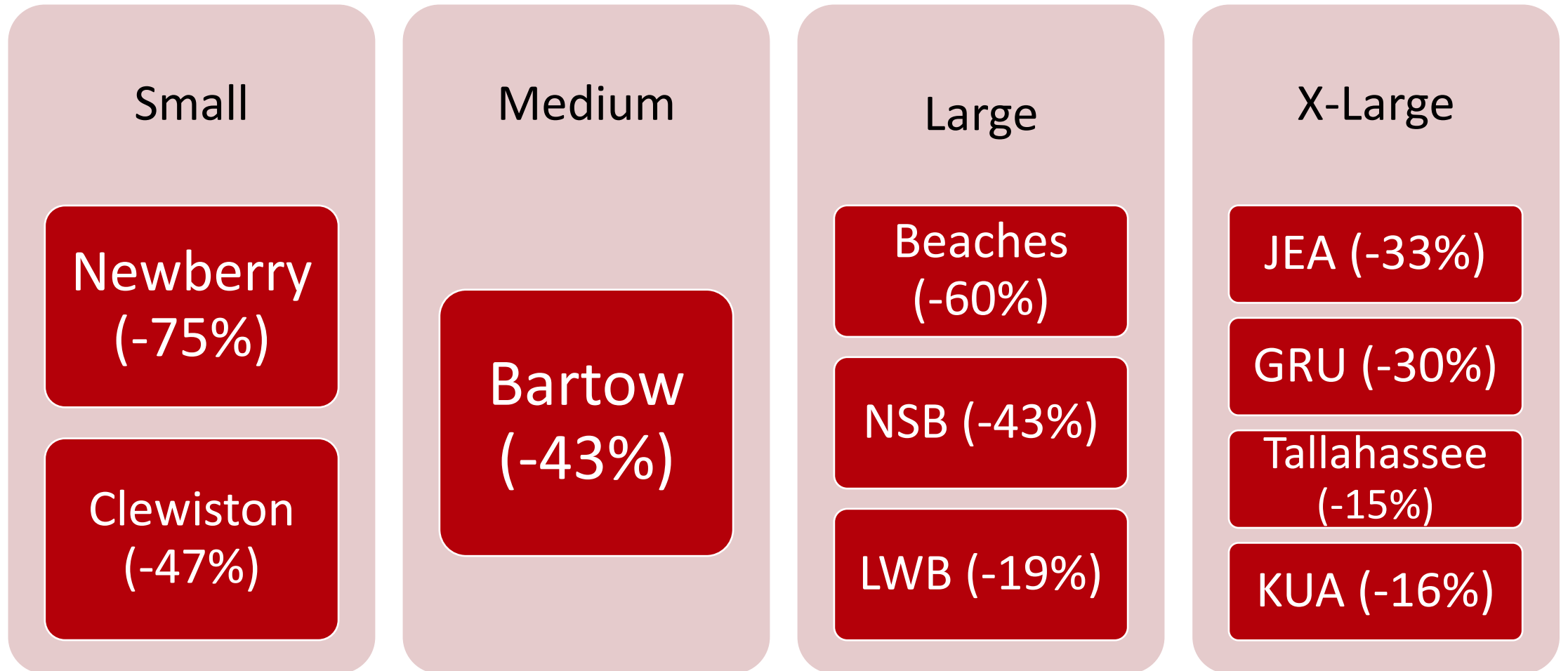
GRU (4Yrs)

KUA (12Yrs)

OUC (5Yrs)

Florida Public Power Reliability Awards Program

Duration (SAIDI) Improvement Awards, Equal To Or Greater Than 10%



FCG Exclusion Workgroup Efforts Underway

May Result In Additional Excludable Events

- FCG working towards potential revisions to what outages are counted
- Focus on potentially excluding unnamed storms that still have large impact as allowable reliability exclusions
- Potential for statistically derived approach to “outlier” SAIDI if major event days exceed a base threshold by more than 2.5 standard deviations or if weather event triggers emergency county ops
- FMPA has requested example or workbook to support better understanding
- Impacts not likely until 2027 tracking year, will continue to follow

**AGENDA ITEM 7 – INFORMATION
ITEMS**

- d. 2026 Lineworker Safety
Program Update**

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026



7d - Lineworker Safety Program Update

Member Services Advisory Committee

April 15, 2026

Manager's Surveys Show Upward Trend

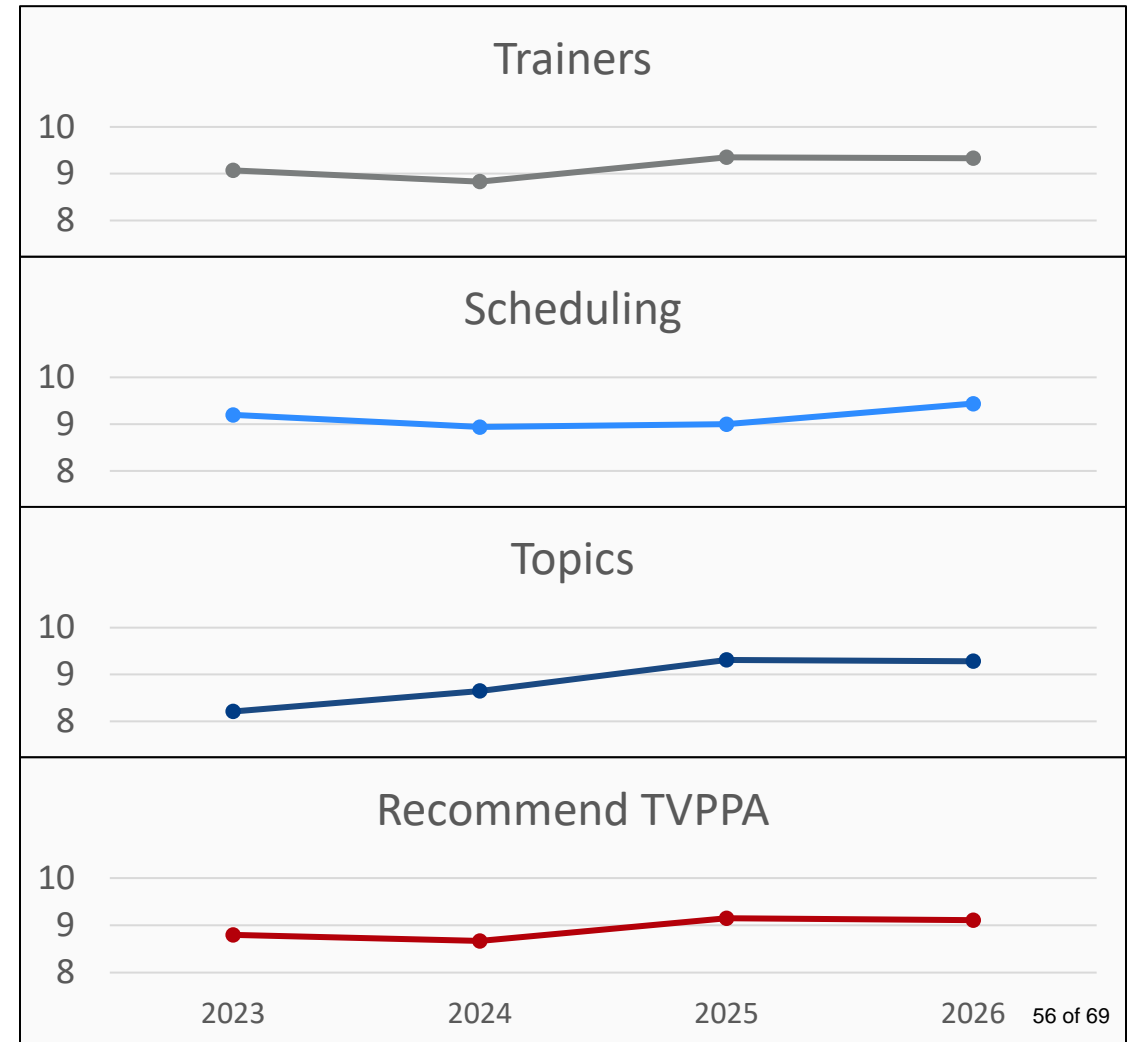
Consistently Strong – With Continued Improvement

•Positive

- Knowledgeable, engaging, experienced trainers
- Relevant, practical safety topics
- Flexible scheduling accommodating utilities
- Clear communication and professionalism

•Corrective

- Increase hands-on, scenario-based training
- Add instructor variety and perspectives
- Expand training topic awareness



Participant Surveys Show Program Remains Valuable

Trainer Variety Are Key Asset To The Program

Participants Enjoy Trainers - Strong Program Support

- 4400 + Surveys
- Over 200 Safety Meetings delivered in FY '25
- Comments – “Credible, Reputable, Experts”
- Instructor average is 9.67/10
- TVPPA continues to add trainers
- Costs remain flat*



Backup Slides



Recap of Cost-Allocation Methodology

Agency, Fixed & Variable Components With A Participant Cap

Component	Description
FMPA Contribution	\$150,000 from FMPA's Agency Budget to augment program expenses <ul style="list-style-type: none">• Pay TVPPA membership dues for FMPA, each safety Participant and any other FMPA member that uses TVPPA services• Balance to reduce Program expenses
Fixed-Cost Allocation	\$1,000 per Participant city
Variable-Cost Allocation	Based on number of line department personnel for each Participant

Maximum Cost	Description
Cap Per Participant	Annual cost per Participant capped at 10 times TVPPA's charge for a monthly safety meeting (e.g., 10 x \$1,500 = \$15,000)

**AGENDA ITEM 7 – INFORMATION
ITEMS**

- e. Training, Roundtable, Textedly
Update**

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026



7e – Training, Roundtable and Textedly Update

Member Services Advisory Committee

April 15, 2026

Trainings

Power Supervisor and Project Management

Training	Cities	Attendees
Bridging the Generation Gap	4	15
Fundamental Supervisory Skills	4	15
Project Management Professional @ FPUA	9	24
Making Performance Appraisals Matter	5	15
Interpersonal Supervisory Skills I	5	17

Workshops and Roundtables

Numerous Member Cities Represented

Workshop/Roundtable	Cities	Attendees
NERC Compliance Workshop	10	24
AI Tools Workshop	12	85 Total 56 Members 29 FMPA Staff
Lineman Roundtable	10	25

Upcoming Trainings & Roundtables

4/28

- Environmental Air Compliance

4/29

- Reliability Roundtable

5/5-5/6

- Communicating Effectively with Utility Customers

5/12

- Purchasing Roundtable

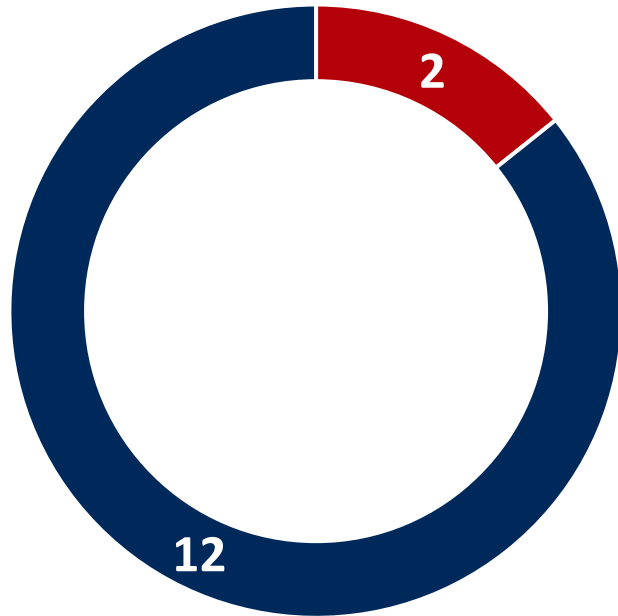
6/10

- Meter Tech/AMI Roundtable

Project Management Professional Training

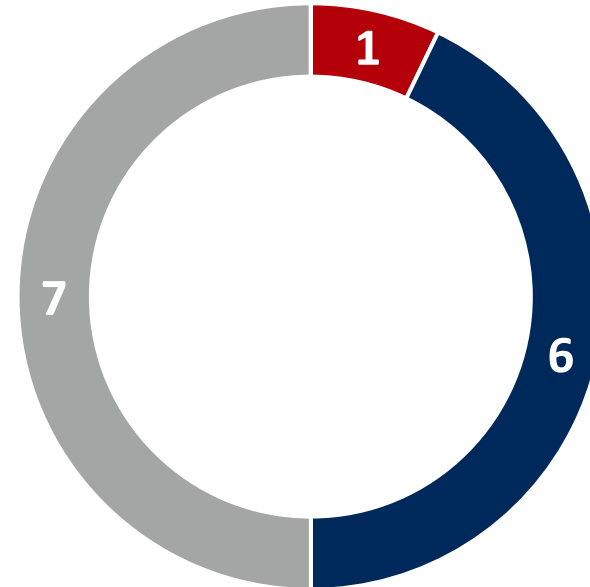
Feedback from Survey Suggests Good Value From Attendance

Are you planning to take the PMP Exam?



■ No ■ Yes

How confident are you that this class has prepared you to take the PMP Exam?



■ Neutral ■ Extremely confident ■ Somewhat confident
■ Somewhat not confident ■ Extremely not confident

Offering 2nd Project Management Professional Course

Hosted at FMPA Office

2nd PMP Training - Material updated based on current version of exam

Held at FMPA Office

Monday, Aug 3rd – Thursday, Aug 6th

Registration Deadline: July 2nd

Textedly Update

Number of Participants Increasing As Events Are Held



APPROXIMATELY 135 CONTACTS



GATHERED VIA REGISTRATIONS FROM
TRAININGS, ROUNDTABLES AND
WORKSHOPS

**AGENDA ITEM 8 – MEMBER
COMMENTS**

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026

AGENDA ITEM 9 – ADJOURNMENT

**FMPA Member Services Advisory
Committee Meeting**

April 15, 2026