

**Maximo Upgrade
FMPA RFP# 2026-205
Questions & Answers**

1Qa: As we prepare our response, we'd appreciate clarification on a few items to ensure we fully understand the project objectives and can propose the most appropriate solution.

Current Environment:

Who is responsible for the day-to-day administration, support, and enhancement of the current Maximo environment (internal resources, IBM, or a third-party implementation partner)? Day-to-day administration is handled internally.

1Aa: Day-to-day administration is handled internally.

1Qb: Can you provide a high-level estimate of the number of custom automation scripts, workflows, Java customizations, and BIRT reports currently in use?

1Ab: We currently have 45 active automation scripts, 17 of which support the ScanNMax application. We have 328 reports in Maximo, including 112 ad hoc reports and 21 customized BIRT reports. We have a total of 23 active workflows. We do not have any Java customizations.

2Q: The RFP references mobile application functionality and training. Which mobile solution is currently deployed?

Mobile:

- IBM Maximo Mobile
- IBM Anywhere
- Mobile Informer
- Another third-party mobile application

2A: We currently do not utilize Maximo Mobile or any other mobile solution.

3Q: Project Objectives

Beyond upgrading to MAS, what would define a successful project from FMPA's perspective?

Are there any lessons learned from the current Maximo implementation that you would like to address as part of the move Beyond the technical upgrade, a successful project would include a comprehensive user training program and the successful implementation of mobile capabilities to support our field and plant operations.to MAS?

3A: All previous upgrades were completed by our third-party consultant and were generally successful. One lesson learned during our upgrade from Maximo 7.5 to 7.6 was that not all BIRT reports were reviewed and updated to the appropriate BIRT version prior to the upgrade. As a result, some reports required additional remediation before they could be used in the new version. We would like to ensure that all reports are thoroughly assessed and validated as part of the migration to MAS.

4Qa: Hosting & Future Roadmap

Does FMPA currently have a preferred deployment model (Bring Your Own License vs. Maximo-as-a-Service), or is that expected to be part of the vendor recommendation?

4Aa: We are seeking the vendor's recommendation regarding the preferred deployment model. FMPA has transitioned to the AppPoints licensing model in 2025.

4Qb: The RFP notes that managed services will be procured separately. Is there an expectation that the implementation partner may also be considered for future managed services?

4Ab: We intend for the upgrade project to be separate from any future managed services engagement, as they are funded through different budgets and procurement processes. While future managed services will be competitively procured through a separate process, an implementation partner that performs successfully during the upgrade project will gain valuable familiarity with our environment and business processes, which may be beneficial during any future procurement.

5Qa: Project Planning

Has funding been approved and budget allocated for this initiative, or is vendor pricing intended to support final budget approval?

5Aa: Upon receipt of vendors proposals, we will move to get budget approval.

5Qb: Is the implementation timeline outlined in the RFP considered firm, or is there flexibility based on vendor recommendations and project planning?

5Ab: There is flexibility in the implementation timeline based on vendor recommendations and project planning considerations. One key objective is to avoid transitioning to MAS during a planned plant outage period, when Maximo utilization is at its highest.